

# NVQ Cleaning and Support Services Level 1

This qualification is aimed at those new to the cleaning industry or experienced workers without qualifications.

Candidates completing this NVQ may wish to progress to qualifications at Level 2 in the same and related subject areas, including Level 2 NVQ in Cleaning and Support Services

The qualification consists of 3 mandatory units:

- Unit 001 Maintain service delivery
- Unit 002 Ensure your own actions reduce risks to health and safety
- Unit 003 Work as a member of a team

and 7 optional units from which 3 must be chosen:

- Unit 010 Clean floors manually
- Unit 011 Clean furniture, fittings and vertical surfaces manually
- Unit 012 Clean toilets and washrooms manually
- Unit 020 Clear highways and land manually
- Unit 021 Clear spillages from highways and land manually
- Unit 022 Remove graffiti and fly-posters manually
- Unit 023 Manually clear snow and treat highways and land for ice

Assessments will take place in the workplace and will include the following methods: Observation, professional discussion, questioning, and projects and assignments.